5 Stages | Reopening

Stage 1
- Safer at Home Order
- Only essential businesses are allowed to open.

Stage 2
- Low-risk businesses are allowed to open.
- Outdoor recreation, libraries, museums, galleries, etc.

Stage 3
- Higher-risk businesses (body art, massage, bars/nightclubs, etc.)
- Movie theaters and bowling alleys
- K-12 schools, colleges, and universities

Stage 4
- Highest risk businesses (entertainment venues)
- Large conventions

Stage 5
- Fully normal operations

Source: Los Angeles County Department of Public Health
Non-essential businesses that can open

- Retail
- Restaurants
- Beauty salons/Barbershops
- Car dealerships
- Gyms and Fitness facilities
- Pro sports facilities w/out spectators
- Day camps, campgrounds, and swimming pools.
- Music, Film, & TV production
- Hotels for leisure travel
- Flea markets and swap meets
- Office-based businesses
- Manufacturers and logistics sector businesses

Non-essential businesses that must remain closed

- Nail salons, body waxing, and massage establishments
- Tattoo shops
- Bars, wineries, and nightclubs
- Movie theaters
- Live performance theaters
- Entertainment centers (bowling alleys, arcades, miniature golf, batting cages)
- Concert halls and venues
- Stadiums, arenas
- Theme parks
- Festivals
- Indoor and outdoor playgrounds
- All events and gatherings
Requirements | Reopening

- Provide or reimburse cost of cloth face coverings for employees
- Implement social distancing measures for employees and customers
- Allow employees to wash their hands every 30 minutes
- Adhere to “Grocery, Drug Retail and Food Delivery Worker Protection” if applicable
- Prepare, implement, and post safety protocols according to your industry
Social Distancing Protocol (available by industry):

1. **Prepare.** Find LA County Dept. of Public Health Protocol at [www.publichealth.lacounty.gov/media/Coronavirus/](http://www.publichealth.lacounty.gov/media/Coronavirus/)

2. **Implement.** Share with all employees

3. **Post.** Attach protocol to Safer Order and post it at or near the entrance.

Workplace policies and practices to protect employee health
   Measures to ensure physical distancing
   Measures to ensure infection control
Communication with employees and the public
Measures to ensure equitable access to critical services
Toolkit material tailored for each industry with industry from working groups

- Preparing to resume operations
- Best practices for safe operations
- Supporting materials
- Additional resources

Example supporting materials: Health & safety posters

- To keep us all healthy, we ask...
- Los Angeles City mandates wearing a face covering in public
- Please only ride 4 to a.m elevator and space yourself into a corner
- We are taking every measure to keep you safe while here

Coronavirus.la/Business
Vandalized and Looted Businesses Reopening

Free Paint Restoration ewddlacity.com/index.php/paint-restoration
Mayor’s Office in partnership with the Painter’s and Allied Trades District #36 to provide free paint repairs to affected small businesses

Approvals for rebuilding ladbs.org/damage-repair
Requests can be submitted via the LADBS online plan check, or you can submit hard copies at one of the drop-boxes located at the City's Development Services Centers in Downtown, Van Nuys, or West L.A. Certified Construction & Demolition hauler requirement are waived.

Demolition and Dumpster Services lacitysan.org
The City’s Sanitation department will be providing roll-off and dumpster services to help clear out debris quickly, providing a seamless and no-cost demolition process so small businesses can rebuild faster.

Clean up tools and equipment laocb.org or 213-978-0228
The City’s Office of Community Beautification is here to assist businesses with cleanup efforts.

Graffiti abatement Call 3-1-1

Clean-up assistance info@laworks.com
L.A. Works can help recruit and manage volunteer cleanup efforts at your location.
PPE Calculator

Please download the excel file that contains a PPE calculator for your business. The goal of this calculator is to give you a sense of how much COVID-19 related safety equipment you may need to operate within the protocols required by the LA County Department of Public Health. The estimates from this calculator are based on average PPE usage and consumption of sanitizing supplies. Your specific operational needs may vary.

Facial Coverings

According to the Centers for Disease Control COVID-19 mainly spreads through respiratory droplets from infected individuals. By proactively wearing facial coverings we are protecting each other by ensuring that we limit the spread of respiratory droplets when we talk, sneeze, or cough. The City of Los Angeles requires that people wear facial coverings when they are out in the public. Facial coverings are also required when members of the public enter places of business, such as grocery stores.

Medical Grade Respirator Masks

Medical grade respirator masks are reserved for healthcare workers and first responders that are providing care and critical services in high-risk environments. These workers are in situations where they are in repeated contact with persons likely to be COVID-19 positive. Please, do not purchase N95 respiratory masks if you are not a healthcare provider or delivering essential services that warrant their use.
L.A. Represents | Reopening

corona-virus.la/LARepresents
• **Sales of alcoholic beverages is permitted:**
  - By restaurants for off-site consumption for delivery and take-out
  - By retail stores, of alcoholic beverages for off-site consumption, including deliveries and extended sales hours, from 6 a.m. to 2 a.m.

• **Parking enforcement is relaxed** and an extended grace period is given to vehicles owned and operated by manufacturing or healthcare workers

• All deadlines prescribed in the Los Angeles Municipal Code pertaining to public hearings including expiration dates for utilization of existing approvals, such as entitlements and building permits, are tolled and suspended until further notice.
Financial Relief

• **Commercial Eviction Moratorium**
  During the local emergency period, a tenant that is able to show an inability to pay rent due to circumstances related to the COVID-19 pandemic, can repay any back due rent up to three months following the expiration of the local emergency.

• **Mortgage Payment Relief**
  Certain financial institutions may provide a 90-day grace period for mortgage payments. [dbo.ca.gov/covid19-updates-fi/](dbo.ca.gov/covid19-updates-fi/)

• **Water and Power**
  Moratorium on shutoffs will extend through the end of the local emergency period. Can request a payment plan at [www.ladwp.com](www.ladwp.com)

• **Insurance**
  The CA Department of Insurance issued a Notice requesting all insurance companies provide their policyholders with at least a 60 day grace period to pay their premiums.
## EXTENDED DEADLINES

<table>
<thead>
<tr>
<th>Tax Type</th>
<th>Original Date</th>
<th>Extended Date</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td>Federal Income Tax</td>
<td>April 15, 2020</td>
<td>July 15, 2020</td>
<td></td>
</tr>
<tr>
<td>CA Income Tax</td>
<td>April 15, 2020</td>
<td>July 15, 2020</td>
<td></td>
</tr>
<tr>
<td>CA State Business Tax and Fees</td>
<td></td>
<td></td>
<td>90-day extension for tax returns and tax payments for businesses filing a return for less than $1M in taxes. Review new due dates for taxes and fees at <a href="http://www.cdtfa.ca.gov">www.cdtfa.ca.gov</a>. 60-day extension to file a claim for refund.</td>
</tr>
<tr>
<td>Sales/Use Tax</td>
<td></td>
<td></td>
<td>If less than $5 million in taxable annual sales, can take advantage of a 12-month, interest-free, payment plan for up to $50,000 of sales and use tax liability. Payment plan requests can be made at <a href="http://www.cdtfa.ca.gov">www.cdtfa.ca.gov</a></td>
</tr>
<tr>
<td>State Payroll Tax Assistance</td>
<td></td>
<td></td>
<td>May request up to a 60-day extension of time to file state payroll reports and/or deposit state payroll taxes without penalty or interest. A written request must be received within 60 days from the original delinquent date of the payment or return. <a href="http://www.edd.ca.gov">www.edd.ca.gov</a></td>
</tr>
<tr>
<td>L.A. County Property Taxes</td>
<td></td>
<td></td>
<td>May have late penalties cancelled if unable to pay property taxes by the April 10 deadline due to reasons related to COVID-19. Submit a request for penalty cancellation at <a href="http://ttc.lacounty.gov">ttc.lacounty.gov</a></td>
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<tr>
<td>City</td>
<td>• Los Angeles City Emergency Microloan</td>
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</tbody>
</table>
| Federal | • SBA Economic Injury Disaster Loan (EIDL)/Emergency Economic Injury Grant  
• SBA Paycheck Protection Program (PPP)  
• SBA Debt Relief / SBA Express Bridge Loan  
• The Main Street Business Lending Program |
| State | • CA Employment Development Department Work Sharing Program  
• CA iBank Disaster Relief Loan Guarantee Program  
• CA iBank Jumpstart Loan Program  
• California Capital Access Program (CalCAP) |
| County | • LACDA Business Recovery Loan  
• LA County Assistance Grant Fund  
• LA METRO Transit Oriented Communities Small Business Recovery Loan Program (ends June 19th!) |
Business Assistance

- **LA Represents**: Pro Bono Legal Assistance corona-virus.la/LAREpresents
- **L.A. CARES Corps**: SBA loan assistance Ewddlacity.com
- **LA Protects**: Buy or manufacture cloth face coverings LAProtects.org
- **Hire**: La Jobs Portal LAJobsPortal.org WorkSource Centers Ewddlacity.com
- **LADWP**: Request a payment plan www.ladwp.com
- **Adjust your recycLA service level** 1-800-773-2489
- **Free extra trash collection** temporarily available
- **Donate or sell hotel/motel rooms**: coronavirus.lacity.org/ROOMS
- **Logistics Victory LA (LOVLA)** Buy or sell medical Personal Protective Equipment LovLA.org
- **Request Temporary Food Pick-Up Parking**: ladot.lacity.org/coronavirus/apply-temporary-food-pick-parking
- **Request Temporary Retail Pick-Up Parking**: ladot.lacity.org/coronavirus/apply-temporary-retail-pick-parking-zone
- **Al Fresco**: Extend sitting are to parking lot and/or sidewalk corona-virus.la/laalfresco
Business Assistance

- BusinessSource Centers LABusinessSource.org
- Los Angeles Economic & Workforce Development Department Rapid Response Maricela.Hernandez@lacity.org and ewddlacity.com
- LA County Help Center lacountyhelpcenter.org/for-business-owners/
- Local SBDC at smallbizla.org
- SCORE office at losangeles.score.org
- Bixel Exchange at bit.ly/bixeladvising
Small Business Resources

Policy Guide

Policy Guide for Los Angeles Small Businesses
Keeping small businesses informed during the COVID-19 pandemic

Resilience Toolkit

Resilience Toolkit for Los Angeles Small Businesses
Helping small businesses impacted by COVID-19

ewdddlacity.com
More Questions?

Mayor.helpdesk@lacity.org
213-978-1028

Corona-virus.lacity.org

Mayor’s Office of Community Business
mayor.communitybusiness@lacity.org

Economic and Workforce Development
Business Response Unit
LABusinessResponse@lacity.org

LA City BusinessSource Centers
LABusinessSource.org